



## CUSTOM PRODUCT ORDER INFORMATION

**IMPORTANT!** Please complete form (one form for each set of impressions), and include with each set of impressions sent.

Send completed forms and impressions to:

<b>In Ear Systems, Inc.</b> <b>2176 N Mount Juliet Rd, Suite 103</b> <b>Mount Juliet, TN 37122 USA</b> <b>TELEPHONE: 615-345-0407</b>	<div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;">DATE</div> <div style="border: 1px solid black; padding: 2px;">NAME FOR IMPRESSIONS</div>
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<b>Audiologist Information</b>  Name of Audiologist _____ Name of Firm _____ Address 1 _____ Address 2 _____ City _____ State/Province _____ Zip/Postal Code _____ Country _____ Phone Number _____ Fax Number _____ Email _____	<b>Audiologist Notes (use back of form if necessary):</b>           
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<b>Bill to:</b>  Name _____ Company _____ Address 1 _____ Address 2 _____ City _____ State/Province _____ Zip/Postal Code _____ Country _____ Phone Number _____ Cell Number _____ Email _____	<b>Shipping to:</b> <input type="checkbox"/> Ship to, same as Bill to  Name _____ Company _____ Address 1 _____ Address 2 _____ City _____ State/Province _____ Zip/Postal Code _____ Country _____ Phone Number _____ Cell Number _____ Email _____
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ITEMS REQUESTED					
Shell Color		Face Plate	Driver Selection	CABLES	Musicians Earplugs
Red /Blue <input type="checkbox"/>		Black <input type="checkbox"/>		<input type="checkbox"/> 50" Standard - Free	REQUIRE A SEPARATE SET OF EAR IMPRESSIONS  <input type="checkbox"/> -9 dB      \$145.00 <input type="checkbox"/> -15 dB      \$145.00 <input type="checkbox"/> -25 dB      \$145.00
Red <input type="checkbox"/>		Red <input type="checkbox"/>	<input type="checkbox"/> Dual - \$259.00	<input type="checkbox"/> 50" Spare - \$30.00	
Blue <input type="checkbox"/>		Blue <input type="checkbox"/>	<input type="checkbox"/> 2x3's - \$319.00	<input type="checkbox"/> 64" Sub - \$5.00	
Tan <input type="checkbox"/>		Tan <input type="checkbox"/>	<input type="checkbox"/> Triple - \$379.00	<input type="checkbox"/> 64" Spare - \$35.00	
Dk Brown <input type="checkbox"/>		Dk Brown <input type="checkbox"/>		<b>CABLE COLORS - 50" ONLY</b>	
Clear <input type="checkbox"/>		Clear <input type="checkbox"/>	<b>Shipping</b> Shipping will be calculated. (i.e. USPM is usually \$10.00)	<input type="checkbox"/> BLACK	<b>CASE</b>  All Fidelity Custom Earphones come with a Black Pelican 1010 case.
Pink <input type="checkbox"/>		White <input type="checkbox"/>		<input type="checkbox"/> TAN	
Purple <input type="checkbox"/>		Pink <input type="checkbox"/>		<input type="checkbox"/> CLEAR	
Black <input type="checkbox"/>		Purple <input type="checkbox"/>			

If paying by credit card, please feel free to pay online or call us with your credit card information.

If paying by check, please make check payable to **IN EAR SYSTEMS, INC.** Be sure to include shipping on your check.

**SHIPPING ADDRESS**

2176 North Mount Juliet Rd  
Suite 103  
Mount Juliet, TN 37122  
615-345-0407

**IMPRESSION INSTRUCTIONS AND CUSTOM PRODUCTS ORDER FORM****CLIENT INFORMATION**

The Fidelity brand custom in-ear products are precision instruments which can only be properly manufactured from precise ear impressions (Silicon Material Only) by our custom manufacturing facility. To insure that you experience the optimum performance and most reliable service from your product, and to receive prompt and correct delivery of your order, it is important to read this thoroughly and fill out the form included. In Ear Systems, Inc. will not warranty custom products from impressions not taken following the instructions below.

**ORDERING CUSTOM PRODUCTS:**

Find an Audiologist to make impressions of your left and right ears. Should you need assistance locating an Audiologist, please feel free to call In Ear Systems, Inc. (615-345-0407). Fees for impressions are your responsibility. Fees vary from region to region and Audiologist to Audiologist.

Have a set of impressions made. Using silicone impressions material and a "bite block". A bite block is usually a sterile cotton or hard foam pad placed between the upper and lower teeth, to hold the jaw open about 1" while the impression material cures. This is an important step as the soft cartilage just past the first directional bend, increases in volume (size) when the jaw is open. DO NOT open and close your mouth while the material cures.

Completely fill out the enclosed form. (Please print the persons complete name for the impressions, color, etc). Incomplete information will delay the process.

Carefully pack and ship your impressions and a copy of the form to In Ear Systems, Inc. Be sure the impressions are in a secure box so they don't get crushed. You are responsible for shipping costs.

Return shipping will be calculated. (i.e. USPM is usually \$10.00)

If paying by credit card, we will contact you when your impressions arrive to get your information.  
If paying by check, please make check payable to IN EAR SYSTEMS, INC.

**BELOW ARE THE INSTRUCTIONS FOR THE AUDIOLOGIST**

Observe recognized procedures for otoscopic exam of the ear and be certain to screen the client's ear canal for contraindication

- \*Insert an oto-block slightly beyond the second directional bend.
- \*We require the entire outer ear and down to the second bend of the ear canal.
- \*Use a "Bite Block" to hold the jaw open about 1 inch while the impression cures.
- \*Use **only** silicone impressions material. Impressions will not be processed from powder and liquid type materials.
- \*Syringe the impressions material into the ear.
- \*Be sure to fill the canal up to the second directional bend and fill the concha completely.
- \*Be sure to over-fill the ear between the tragus and helix area.
- \*Provide ample time for the impressions to cure completely.
- \*Impressions must not contain cracks, ripples or voids.
- \*Carefully pack impressions in a crush resistant box and add the Information Form. One for each client.

**PROFESSIONAL FEES:**

Professional fees for impressions and audiologist services are the responsibility of the client and payable directly to the audiologist for services rendered.

**SHIPPING:**

Client is responsible for all shipping charges. Packing and shipping costs incurred by the audiologist should be billed directly to the client. Please ship impressions promptly. Please ship to address above.